UCT Mobile



UCT Mobile is an app for mobiles and tablets that brings all the UCT services and information you need together in one easy-to-use interface. It allows you to search for and reserve library books, check the Jammie Shuttle timetable, check fee account balances, check your course and exam timetables and your test and exam results.

The app is available for iOS and Android via the relevant app stores. If you have a different phone, you can still access the app through your mobile or PC browser at http://uctmobile.uct.ac.za.

To install the app

- 1. Go to either the <u>Tunes App store</u> or the <u>Google Play</u> store and search for <u>University of Cape Town</u>.
- 2. Select the UCT Mobile icon, click Install and the app will download and install.

If you use a different mobile operating system, or don't want to download the app, you can also access it from a web browser on your mobile device. Visit http://mobile.uct.ac.za/.

To log in to the app

Staff / Student Login **Guest Login**

- 1. Select Student/Staff Login.
- 2. Accept the Terms of Use.
- Enter your UCT username (i.e. staff or student number).
 Enter your UCT network Password.
 Click Login.

- 1. Select Guest Login.
- 2. If this is your first time logging in to UCT Mobile as a guest, then:
 - Click Register.
 - o Accept the Terms of Use.
 - o Enter your First Name.
 - o Enter your Last Name.
 - Enter your Email address.
 - o Enter a Password you'll use with UCT Mobile.
 - o Click Register.
- 3. However, if you have already registered:
 - o Enter the Email address you used when you registered.
 - o Enter the Password you set when you registered.
 - o Click Login.

To get support

If you'd like to offer feedback or get support for the UCT Mobile app, you can:

- Send an email to <u>uctmobile@uct.ac.za</u>, giving as much detail about your request as possible, including your contact name and phone number so that we can get back to you.
- · Send us your feedback or report problems by tapping the tab in the top right corner of the app home screen and selecting Feedback.